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**To: ALL IEHP PHARMACIES**  
**From: IEHP Pharmaceutical Services Department**  
**Date: January 2, 2023**  
**Subject: IEHP DualChoice (HMO-DSNP) Members – Medication Overrides**

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As of January 1, 2023, IEHP has partnered with MedImpact to process pharmacy claims for IEHP DualChoice (HMO-D-SNP) Members. **Please call MedImpact at 1-800-788-2949 if you need assistance for the following overrides:**

1. Lost/Stolen Medication Overrides
2. Vacation Medication Supply Overrides
3. Damaged Medication Overrides

**Prior Authorizations** for IEHP DualChoice Members are to be submitted by providers through **CoverMyMeds:**

<https://account.covermymeds.com/>

Sincerely,

IEHP Pharmaceutical Services